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7 *Global Tel\*Link Corporation*

8  
9 UNITED STATES DISTRICT COURT  
FOR THE DISTRICT OF NEVADA

10 ALICE LEE, individually and on behalf of all  
11 persons similarly situated,

12 Plaintiff,

13 vs.

14 GLOBAL TEL\*LINK CORPORATION, a  
Delaware corporation; DOES I through X,  
15 inclusive; and ROE CORPORATIONS I  
through X, inclusive,

16 Defendant.

Court Case No.

District Court Case No. A-14-710805-C  
District Court Dept. No. XXVII

NOTICE OF REMOVAL OF ACTION  
PURSUANT TO 28 U.S.C. § 1441 (a) & (c)

17  
18 Pursuant to the provisions of 28 U.S.C. § 1441(a) & (c) and 28 U.S.C. § 1446, Defendant  
19 Global Tel\*Link Corporation ("Defendant" or "GTL"), by and through its counsel, files this notice  
20 of removal from the District Court of Clark County, Nevada, to the United States District Court for  
21 the District of Nevada. In support of removal, defendant states as follows:

22 1. The above-entitled action was commenced in the Eighth Judicial District Court, in  
23 and for Clark County, Nevada, Case No. A-14-710805-C and is now pending in that court ("State  
24 Court Action").

25 2. Plaintiff Alice Lee, commenced the State Court Action by filing a complaint  
26 ("Complaint") on December 8, 2014. (A copy of the Complaint is attached hereto as **Exhibit A.**)  
27  
28

1           3.     The Complaint was served on defendant Global Tel\*Link Corporation ("GTL") on  
2     December 23, 2014.

3           4.     No further proceedings have been filed in the State Court Action.

4           5.     On its face, the Complaint alleges that GTL violated the Telephone Consumer  
5     Protection Act of 1991 ("TCPA"), 47 U.S.C. § 227.

6           6.     This action is a civil action over which this Court has original jurisdiction under 28  
7     U.S.C. § 1331, and is one which may be removed to this Court by defendant pursuant to 28 U.S.C.  
8     § 1441(a) and (c) in that it asserts alleged violations of 47 U.S.C. § 227, and therefore presents a  
9     federal question.

10          7.     This Court has jurisdiction over the Complaint's claims that arise under state law  
11     because a federal question predominates this action and the federal and state law claims arise from  
12     the same nucleus of operative fact and comprise but one constitutional case. See 28 U.S.C. §§  
13     1367, 1441(c).

14          8.     This Court is the proper venue for the removal of this action because it is the district  
15     court of the United States for the district and division embracing the place where the action is  
16     pending. See 28 U.S.C. § 1441(a).

17          9.     Thirty days have not elapsed since defendant GTL was served with the Complaint.

18          10.    Pursuant to Section 28 U.S.C. § 1441, defendant is entitled to remove this action to  
19     this Court.

20          11.    A true and correct copy of this Notice of Removal is being served on all named  
21     parties to this suit that have lodged an appearance in the State Court Action and filed this date with  
22     the Clerk of the Eighth Judicial District Court.

23          12.    If any question arises as to the propriety of this removal, defendant requests the  
24     opportunity to brief any disputed issues and to present oral argument in support of its position that  
25     this case is properly removable.

26          13.    Nothing in this Notice of Removal shall be interpreted as a waiver or relinquishment  
27  
28

1 of defendant's right to assert any defense or affirmative matter including, but not limited to, the  
2 defenses of lack of jurisdiction over the person, improper venue, insufficiency of process,  
3 insufficiency of service of process, failure to state a claim, fraudulent joinder or any other  
4 procedural or substantive defense available to defendant.

5 Based on the foregoing, defendant hereby removes the State Court Action to this Court.

6 DATED this 12<sup>th</sup> day of January, 2015.

7  
8 GREENBERG TRAUIG, LLP

9  
10 BY: /s/ Moorea L. Katz  
11 TYLER R. ANDREWS  
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18 Las Vegas, Nevada 89169

19 *Attorneys for Defendant*  
20 *Global Tel\*Link Corporation*  
21  
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27  
28

**CERTIFICATE OF SERVICE**

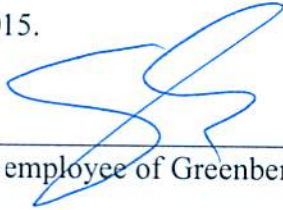
I hereby certify that I served the foregoing **NOTICE OF REMOVAL OF ACTION**  
**PURSUANT TO 28 U.S.C. § 1441 (a) & (b)** on:

Scott A. Marquis, Esq.  
smarquis@maclaw.com  
Candice E. Renka, Esq.  
crenka@maclaw.com  
Attorneys for Plaintiff

by causing a full, true, and correct copy thereof to be sent by the following indicated method or  
methods, on the date set forth below:

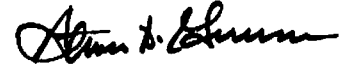
**VIA CM/ECF E-FILING SYSTEM THROUGH E-SERVICE**

DATED this 12th day of January, 2015.

  
An employee of Greenberg Traurig, LLP

# **EXHIBIT A**

Electronically Filed  
12/08/2014 09:10:07 AM



CLERK OF THE COURT

**Marquis Aurbach Coffing**  
Scott A. Marquis, Esq.  
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Attorneys for Plaintiffs

**DISTRICT COURT**

**CLARK COUNTY, NEVADA**

ALICE LEE, individually and on behalf of all  
persons similarly situated,

Case No.: A-14-710805-C  
Dept. No.: XXVII

Plaintiff,

vs.

GLOBAL TEL\*LINK CORPORATION, a  
Delaware corporation; DOES I through X,  
inclusive; and ROE CORPORATIONS I through  
X, inclusive,

Defendants.

**ARBITRATION EXEMPTION  
REQUESTED:**

**CLASS ACTION**

**COMPLAINT**

Plaintiff, ALICE LEE, individually and on behalf of all persons similarly situated  
(hereinafter "Plaintiff") by and through their attorneys of record, the law firm of Marquis  
Aurbach Coffing, alleges and complains as follows:

**PARTIES**

1. Plaintiff is an individual person and consumer who resides in Clark County,  
Nevada.
2. Plaintiff brings this action on behalf of herself and all persons similarly situated.
3. Defendant GLOBAL TEL\*LINK CORPORATION is a Delaware corporation,  
doing business in Clark County, Nevada.

4. The names and capacities, whether individuals, corporate, associate or otherwise of Defendants named herein as DOE and ROE CORPORATION are unknown or not yet confirmed. Upon information and belief, said DOE and ROE CORPORATION Defendants are responsible for damages suffered by Plaintiff and, therefore, Plaintiff sues said Defendants by such fictitious names. Plaintiff will ask leave to amend this Complaint to show the true names and capacities of each DOE and ROE CORPORATION Defendant at such time as the same has been ascertained.

### **JURISDICTION AND VENUE**

5. This Court possesses subject matter jurisdiction over this matter because Clark County, Nevada is the judicial district in which a substantial part of the events or omissions giving rise to the claims set forth herein occurred.

6. Nevada state courts have general jurisdiction over claims arising under the TCPA. Edwards v. Direct Access, LLC, 121 Nev. 929, 932, 124 P.3d 1158, 1160 (2005).

7. Even if the damages under the TCPA do not meet the district court's jurisdictional threshold, if the plaintiff seeks injunctive relief, the injunctive relief claim triggers the district court's original jurisdiction over all claims. Edwards v. Emperor's Garden Restaurant, 122 Nev. 317, 324, 130 P.3d 1280, 1284 (2006).

8. Venue is proper in the Eighth Judicial District Court, Clark County, Nevada because Defendant conducted business in Clark County by using an automated telephone dialing system to make a telemarketing call to Plaintiff's cell phone without prior written, express consent. Plaintiff received the automated call while in Clark County, Nevada.

### **NATURE OF THE ACTION**

9. This is a proposed class action brought on behalf of consumers that received telemarketing calls to their cell phones made by an automated telephone dialing system ("ATDS") by or on behalf of Defendants, for which calls the Defendants never obtained express, written consent from the consumers.

10. Plaintiff alleges that Defendant's use of an ATDS to make telemarketing phone calls to consumers' cell phones without prior express, written consent violates the Telephone

1 Consumer Protection Act of 1991 ("TCPA"), 47 U.S.C. § 227, and the Nevada Deceptive Trade  
2 Practices Act, ("NVDTPA"), NRS Chapter 598. Moreover, a violation of the TCPA is a *per se*  
3 violation of the NVDTPA. NRS 598.023(3).

4 11. The TCPA, as interpreted by Federal Communications Commission ("FCC")  
5 prohibits the use of an ATDS to make telemarketing calls to consumers' cell phones unless the  
6 consumer has provided express, written consent.

7 12. Plaintiff brings this action in her individual capacity and on behalf of the classes  
8 of persons similarly situated, as defined below.

### 9 GENERAL ALLEGATIONS

10 13. On or about September 12, 2014, Plaintiff received a prerecorded call from  
11 Global Tel\*Link informing her to pay money to fund her account so that she could receive calls  
12 from an inmate.

13 14. The call came from 800-483-8314 to Plaintiff's personal cell phone, while  
14 Plaintiff was in Clark County, Nevada.

15 15. The prerecorded message stated, "This is GTL Advanced Pay Services. To  
16 receive collect calls from an inmate at a correctional facility you must first fund a prepaid calling  
17 account or apply funds to an existing account. Press 1 to hear this message again or press 2 to  
18 add funds to your account."

19 16. Upon information and belief, the call was made using an ATDS.

20 17. The call was a telemarketing call.

21 18. Plaintiff has never provided Defendants express, written consent to receive  
22 telemarketing calls made by an ATDS to her cell phone.

23 19. Defendant knew or should have known that it did not have the prior express,  
24 written consent of Plaintiff or any other members of the classes to use an ATDS to make  
25 telemarketing calls to their cell phones.

26 20. As a result of Defendant's conduct, class members have suffered damages in that  
27 they have been charged by their cell phone carrier for minutes, time, or usage for the calls made  
28 by Defendant.



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1           21. As a result of Defendant's conduct, class members have suffered a violation of  
2 their right to privacy.

3                                   **CLASS ALLEGATIONS**

4                                   **NATIONAL CLASS**

5           22. Plaintiff brings this action pursuant to NRCP 23 as a class action on behalf of  
6 herself and on behalf of a National Class defined as:

7           ALL PERSONS RESIDING IN THE UNITED STATES WHO RECEIVED A  
8           TELEMARKETING CALL ON THEIR CELL PHONE, MADE BY AN  
9           AUTOMATED TELEPHONE DIALING SYSTEM BY OR ON BEHALF OF  
10          DEFENDANT, WHO HAD NOT PROVIDED DEFENDANT EXPRESS,  
11          WRITTEN CONSENT TO RECEIVE SUCH CALLS, WITHIN THE FOUR  
12          YEARS PRIOR TO THE DATE OF THE FILING OF THIS COMPLAINT.

13          23. Plaintiff and members of the National Class received telemarketing calls to their  
14 cell phones, made by an ATDS by or on behalf of Defendant and had not provided Defendant  
15 express, written consent to receive such calls, within the four years prior to the date of the filing  
16 of this Complaint, in violation of the TCPA.

17                                   **NEVADA CLASS**

18          24. Plaintiff also brings this action on behalf of a Class comprised of Nevada  
19 residents ("Nevada Class") defined as:

20          ALL PERSONS RESIDING IN NEVADA WHO RECEIVED A  
21          TELEMARKETING CALL ON THEIR CELL PHONE, MADE BY AN  
22          AUTOMATED TELEPHONE DIALING SYSTEM BY OR ON BEHALF OF  
23          DEFENDANT, WHO HAD NOT PROVIDED DEFENDANT EXPRESS,  
24          WRITTEN CONSENT TO RECEIVE SUCH CALLS, WITHIN THE FOUR  
25          YEARS PRIOR TO THE DATE OF THE FILING OF THIS COMPLAINT.

26          25. Plaintiff and members of the Nevada Class received telemarketing calls to their  
27 cell phones, made by an ATDS by or on behalf of Defendant and had not provided Defendant  
28 express, written consent to receive such calls, within the four years prior to the date of the filing  
of this Complaint, in violation of the NVDTPA.

29          26. The requirements for maintaining this action as a class action under Rule 23 of the  
Nevada Rules of Civil procedure are satisfied:

30          27. **NUMEROSITY:** It is impracticable to bring all members of the National Class  
and the Nevada Class (collectively, "Class Members") before the Court. Plaintiff estimates that

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1 there are thousands of Class Members, geographically spread throughout the United States, and  
 2 that their identities can be ascertained from Defendant's books and records. Attempting to join  
 3 and name each Class member as a Co-Plaintiff would be unreasonable and impracticable.

4 **28. COMMONALITY:** There is a well-defined commonality of interest in the  
 5 questions of law and fact involving Class Members in that all Class Members received  
 6 telemarketing calls, made by an ATDS, to their cell phones, from Defendant in violation of the  
 7 TCPA and NVDTPA.

8 **29. PREDOMINANCE:** There are questions of law and fact common to the Class  
 9 Members, which are identical for each Class Member and which predominate over the questions  
 10 affecting the individual Class Members, if any, which include:

- 11 a. Whether Defendant violated the TCPA and the NVDTPA when using an ATDS to
- 12 make telemarketing calls to Class Members' cell phones without express, written
- 13 consent;
- 14 b. Whether Defendant used an ATDS to make the calls;
- 15 c. Whether the calls were telemarketing calls;
- 16 d. Whether the calls were made to Class Members' cell phones;
- 17 e. Whether the Class Members provided express, written consent to receive the
- 18 calls;
- 19 f. Whether Plaintiff and Class Members are entitled to damages under the TCPA;
- 20 g. Whether Plaintiff and Class Members are entitled to damages under the
- 21 NVDTPA;
- 22 h. Whether Plaintiff and Class Members are entitled to treble damages under the
- 23 TCPA; and
- 24 i. Whether Plaintiff and Class Members are entitled to injunctive relief under the
- 25 TCPA;

26 **30. TYPICALITY:** The claims of the Plaintiff are typical of the Class Members in  
 27 that Plaintiff is informed and believes that each Class Member received a telemarketing call from  
 28 Defendant, made using an ATDS to their cell phone without having provided express, written

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1 consent to Defendant. Also, there is uniformity in the federal and state legislation prohibiting  
2 the practice complained of and providing statutory damages that may be pursued in state court.  
3 In this action, Plaintiff and the Class Members seek an injunction prohibiting Defendant's using  
4 an ATDS to make telemarketing calls to consumers' cell phones without express, written  
5 consent; damages; attorney fees; and costs incurred in the prosecution of this action.

6 31. **ADEQUACY:** Plaintiff is willing to devote the time necessary to serve as  
7 representative of the National Class and the Nevada Class and work with class counsel.  
8 Plaintiff's attorneys are experienced and knowledgeable in class action litigation in Nevada, and  
9 they will fairly and adequately represent the interests of the National Class and the Nevada Class  
10 and have no interests antagonistic to the class.

11 32. **SUPERIORITY:** There is no plain, speedy or adequate remedy other than  
12 maintenance of this class action since Plaintiff is informed and believes that a class action is  
13 superior to any other available means for the adjudication of this controversy.

- 14 a. This action will cause an orderly and expeditious administration of the Class  
15 Member's claims. A class action will save time, effort and expense, and will  
16 ensure uniformity of decisions at the lowest cost and with the least toll on judicial  
17 resources.
- 18 b. Because the loss suffered by individual Class Members may be relatively small,  
19 the expense and burden of individual litigation makes it impracticable for the  
20 Class Members to individually seek redress. Plaintiff believes that Class  
21 Members, to the extent they are aware of their rights against Defendant, would be  
22 unable to secure counsel to litigate their claims on an individual basis because of  
23 the relatively small nature of the individual damages warranted and/or the value  
24 of individual injunctive relief.
- 25 c. Hence, a class action is the only feasible means of recovery for the Class  
26 Members. Furthermore, without a class action, Class Members will continue to  
27 suffer damages and Defendant will continue to violate federal and state law,  
28 retaining and reaping the proceeds of their wrongful marketing practices.

33. **MANAGEABILITY:** There are no manageability problems due to variations in state laws or choice of law provisions, because the TCPA applies to the claims of all the Class Members asserted herein, and Nevada law applies to the Nevada Class. Further, the evidence proving Defendant's violation of the statutes is ascertainable through discovery. The identities of the Class Members are known by Defendants, and damages can be calculated from Defendant's records. Thus, this action poses no unusual difficulties that would impede its management by the Court as a class action.

### **FIRST CLAIM FOR RELIEF**

**(Violation of the Telephone Consumer Protection Act 47 USC § 227 et seq.)**

34. Plaintiff repeats and realleges the above paragraphs as though fully stated herein.

35. Defendant used an ATDS to make telemarketing calls to the Class Members' cell phones without express, written consent from the Class Members.

36. By using an ATDS, Defendant was able to effectively send thousands of telemarketing calls to thousands of consumers' cell phone numbers.

37. Defendant's calls were made using an artificial prerecorded voice. By using an ATDS and a prerecorded message, Defendant was able to simultaneously call thousands of wireless customers without any human intervention and at very little cost to Defendant.

38. Upon information and belief, Defendant itself used the ATDS to make the calls or had a high degree of involvement in the making of the calls. For example, Defendant:

- a. Knew that the calls were being made with an ATDS;
- b. Knew that the calls were telemarketing calls;
- c. Knew that the calls were being made to Class Members' cell phones;
- d. Knew that the Class Members had not provided express, written consent to receive such calls;
- e. Participated in preparing the content of the calls or messages;
- f. Provided or obtained the cell numbers of the Class Members; and
- g. Received compensation for or a benefit from making such calls.

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1 39. As a result of Defendant's conduct, Plaintiff and the Class Members have suffered  
2 damages by being charged by their cell phone carriers for the minutes, time, or usage for the  
3 calls made by Defendant.

4 40. As a result of Defendant's conduct, Class Members have suffered a violation of  
5 their right to privacy.

6 **SECOND CLAIM FOR RELIEF**

7 **(Violation of the Nevada Deceptive Trade Practices Act NRS Chapter 598)**

8 41. Plaintiff repeats and realleges the paragraphs above as though fully stated herein.

9 42. Defendant willfully and knowingly violated the TCPA, which is a statute relating  
10 to the sale or lease of goods or services. NRS 41.600; NRS 598.0923(3).

11 43. Defendant engaged in a deceptive trade practice.

12 44. As a direct and proximate result of Defendant's deceptive trade practice, Plaintiff  
13 and Nevada Class Members have suffered damages in an amount to be proven at trial.

14 45. Plaintiff and Nevada Class Members are victims of consumer fraud and are  
15 therefore entitled to damages as well as attorney fees and costs. NRS 41.600.

16 **THIRD CLAIM FOR RELIEF**

17 **(Declaratory Relief)**

18 46. Plaintiff repeats and realleges the paragraphs above as though fully stated herein.

19 47. A genuine dispute exists between the parties regarding the Defendant's illegal  
20 calls to Plaintiff and Class Members.

21 48. The interests of the parties are adverse.

22 49. This Court should declare that based upon the Defendant's violation of federal  
23 and Nevada law, that Plaintiff and Class Members are entitled to \$500 damages per call, treble  
24 damages for each call, injunctive relief, attorney fees, and costs.

25 50. It has become necessary for Plaintiff and Class Members to engage the services of  
26 an attorney to prosecute this action; therefore, Plaintiff and Class Members are entitled to costs  
27 and attorney fees as special damages.

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**FOURTH CLAIM FOR RELIEF**

**(Attorney Fees as Special Damages)**

51. Plaintiff repeats and realleges the paragraphs above as though fully stated herein.

52. As a direct and proximate result of Defendant's conduct, it has been necessary for Plaintiff and Class Members to retain the services of an attorney in order to prosecute this action and, therefore, Plaintiff and Class Members are entitled to an award of reasonable attorney fees and costs incurred herein as special damages.

**PRAYER FOR RELIEF**

WHEREFORE, Plaintiff prays for the following relief against Defendants:

1. Certification of the National Class and Nevada Class;

2. A Declaration that Defendant has violated the TCPA because it failed to obtain express, written consent to make the calls to Plaintiff or the Class Members;

3. Judgment in the amount of \$500 for Plaintiff and each member of the National Class and the Nevada Class for statutory damages for each call received by them from Defendant;

4. Judgment in the amount equal to three times the damages to Plaintiff and the Class Members under the TCPA;

5. Granting extraordinary, equitable, and/or injunctive relief as permitted by law to ensure that Defendant will stop making the illegal calls;

///

///

///

- 1           6.     For an award of reasonable attorney fees and costs of suit; and  
2           7.     For any further relief as the Court deems to be just and proper.

3     Dated this 8<sup>th</sup> day of December, 2014.  
4

5                           MARQUIS AURBACH COFFING  
6

7                           By /s/ Candice E. Renka, Esq.

8                           Scott A. Marquis, Esq.  
9                           Nevada Bar No. 6407  
10                          Candice E. Renka, Esq.  
11                          Nevada Bar No. 11447  
12                          10001 Park Run Drive  
13                          Las Vegas, Nevada 89145  
14                          Attorneys for Plaintiffs  
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 Attorneys for Plaintiffs

**DISTRICT COURT**  
**CLARK COUNTY, NEVADA**

ALICE LEE, individually and on behalf of all  
 persons similarly situated,

Plaintiff,

vs.

GLOBAL TEL\*LINK CORPORATION, a  
 Delaware corporation; DOES I through X,  
 inclusive; and ROE CORPORATIONS I through  
 X, inclusive,

Defendants.

**INITIAL APPEARANCE FEE DISCLOSURE**

Pursuant to NRS Chapter 19, as amended by Senate Bill 106, filing fees are submitted for  
 parties appearing in the above-entitled action as indicated below:

ALICE LEE .....	\$270.00
<b>TOTAL REMITTED .....</b>	<b>\$270.00</b>

Dated this 8<sup>th</sup> day of December, 2014.

MARQUIS AURBACH COFFING

By /s/ Candice E. Renka, Esq.  
 Scott A. Marquis, Esq.  
 Nevada Bar No. 6407  
 Candice E. Renka, Esq.  
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